

FAYSON LAKE WATER COMPANY
B.P.U. No. 3 - Water

STANDARD WATER COMPANY

TARIFF

For

WATER SERVICE

Applicable in

KINNELON

MORRIS COUNTY, NEW JERSEY

Date of Issue:
August 1, 2024

Effective:
September 1, 2024

Issued by: Jeffrey Kalajian, President
160 Boonton Avenue
Kinnelon, New Jersey 07405

Filed pursuant to decision of Board of Public Utilities Commissioners in Docket No.
WR24030179, Dated August 14, 2024.

An Introduction to Customers

The tariff located here in the company's office is available and open for your review. The company is responsible to maintain its tariff on an absolutely current basis and must, by State law and regulations, maintain it in exactly the same format as its company's tariff which is on file at the Board of Public Utilities Offices, 44 S Clinton Avenue Trenton, NJ 08625. If, after your review of this tariff and discussion with appropriate utility employees, you still have questions regarding clarification or interpretations, please contact the Board of Public Utilities, Division of Water, Bureau of Rates and Tariff Design at (609) 633-9800 or the Board's Bureau of Customer Assistance, if you have billing problems, at 1-800-624-0241 (toll free).

As a customer, you have the right to review this tariff at the company's offices or at the Board's offices in Trenton. Your inquiries will be handled by the Board's Staff in an expeditious manner in order to protect your rights as well as those of the water purveyor. Please feel free to exercise this right by telephoning or by visiting the Board's Offices at any time between the hours of 9:00 a.m. and 4:00 p.m., Monday through Friday, or by writing a letter. The letter should contain the writer's name, address and phone number. If the writer is a customer of record the account number should be included.

The company has available here in its office and will provide for your review a handout entitled "An Overview of Common Customer Complaints and Customer Rights." This is a summary of the most frequent customer complaints and rights; it does not include all customer rights or utility obligations.

The Board of Public Utilities is responsible for the final interpretation and enforcement of a utility's tariff provisions and rates. The utility is bound by New Jersey's statutes and the Board's regulations. If a conflict should exist, the Board's regulations supercede the tariff provision absent approval to the contrary by the Board.

(2)

AN OVERVIEW OF COMMON CUSTOMER COMPLAINTS AND CUSTOMER RIGHTS

- (1) No public utility shall refuse to furnish or supply service to a qualified applicant.

DEPOSITS

- (2) If after notice of the methods of establishing credit and being afforded an opportunity, a customer has not established credit, the utility may require a reasonable deposit as a condition of supplying service. (N.J.A.C. 14:3-3.4)
- (3) The utility must furnish a receipt to any customer posting a deposit. The deposit will be returned with simple interest. After the customer has established satisfactory credit with the utility. If a residential water customer's deposit is not returned, the water utility company shall credit the customer's account with the accrued interest once every 12 months. (N.J.A.C. 14:3-3.5)
- (4) Where a water or sewer utility furnishes unmetered service, for which payment is received in advance, it may not request a deposit. (N.J.A.C. 14:3-3.4(j)).

DEFERRED PAYMENT ARRANGEMENTS

- (5) A Customer is entitled to at least one deferred payment plan in one year. In the case of a residential customer who receives more than one utility service from the same utility (ex: electric and gas; water and sewer) and the amount which is in arrears is a combination of those services, the utility shall offer a separate deferred payment agreement for each service based on the outstanding balance for that service prior to any proposed discontinuance for non payment. (N.J.A.C. 14:3-7.7). If the customer defaults on the terms of the agreement, the utility may discontinue service after providing the customer with a notice of discontinuance. In the case of a residential customer who receives more than one utility service from the same utility and has subsequently entered into an agreement for each separate service, default on one such agreement shall constitute grounds for discontinuance of only that service. (N.J.A.C. 14:3-7. 7).

DISCONTINUANCE OF SERVICE

- (6) A water and sewer utility shall not discontinue service because of nonpayment of bills in cases where a charge is in dispute provided the undisputed charges are paid and a request is made to the Board within 5 days for investigation of the disputed charge. The company must advise the customer of their right to appeal to the Board of Public Utilities. (N.J.A.C. 14:3-3A.4)
- (7) A customer has at least 15 days to pay a bill after the original post mark date of the bill. A water and/or sewer company may not discontinue water and sewer service unless written notice is given at least ten days prior to the discontinuance. The notice shall not be given until after the expiration of the fifteen day period. (N.J.A.C. 14:3-3A.3). The notice shall contain sufficient information for the customer to notify the Board of Public Utilities of the nature of the dispute. The utility must notify customers over 65 years old of their right to designate a third party of their choosing to concurrently receive discontinuance notices issued concerning the customer's account. (N.J.A.C. 14:3-3A.4).
- (8) A residential customer's service may not be shut-off involuntarily except between 8:00 A.M. and 4:00 P.M. Monday through Thursday, or on holidays, weekends or on the day prior to a holiday, or if the customer has a valid medical emergency. Discontinuance of service for nonpayment shall not occur except during normal business hours. (N.J.A.C. 14:3-3A.1 (c)).
- (9) The occupant of a multiple family dwelling, has the right to be notified of a pending service discontinuance at least 15 days prior to the water and/or sewer company's actually discontinuing service. (N.J.A.C. 14:3-3A.6).
- (10) The customer has the right to have any complaint against his water and sewer utility handled promptly by that utility. (Board Order, Docket No. CO8602155) .
- (11) Each utility shall, upon request, furnish its customers with such information as is reasonable in order that the customers may obtain safe, adequate and proper service. (N.J.A.C. 14:3-3.3(a)). Each utility shall inform its customers, where peculiar or unusual circumstances prevail, as to the conditions under which

(4)

sufficient and satisfactory service may be secured from its system. (N.J.A.C. 14:3-3.3(c)). Each utility shall supply its customers with information on the furnishing and performance of service in a manner that tends to conserve energy resources and preserve the quality of the environment. (N.J.C.A. 13:3-3.3(d)).

METER

- (12) The utility must provide for one free water meter test within a year if the customer so requests it. The customer can request that the company or the Board test the meter. If the customer suspects that his meter is not functioning properly, he has the right to request that the Board of Public Utilities test his water meter. For such a test a \$5.00 fee, in accordance with N.J.S.A. 48:2-56, shall be paid by the customer at the time the application is made. (N.J.A.C. 14:3-4.5).
- (13) Whenever a meter is found to be registering fast by more than 1.5%, an adjustment of charges shall be made in accordance with the New Jersey Administration code at. (N.J.A.C. 14:3-4.6).
- (14) A water utility must maintain records of customer's accounts for each billing period occurring within a six year period. Such records shall contain all information necessary to permit computation of the bill. (N.J.A.C. 14:3-6.1).

(5)

FORM OF BILL FOR METERED SERVICE

- (15) Bills rendered must contain the following: (a) The period of the time the bill covers; (b) The meter readings used to compute the bill where applicable; (c) The dates on which the meter is read; (d) The amount of the bill; (e) The due date of the bill; (f) A clear indication as to whether the bill was based on a company reading, estimated, bill budget billing, index of a remote reading device, or read by the customer; (g) Any other factors used to compute the bill including the applicable rate schedule and number and kind of units measured; (h) The gross receipts and franchise tax statement. (N.J.A.C. 14:3-7.2).

TABLE OF CONTENTS

| | | |
|--|-----|--------------|
| Territory Served | For | Sheet No. 2 |
| Standard Terms and Conditions | : | Sheet No. 3 |
| Emergency Responses Due To Extraordinary Demand and/or Diminished Supply | | Sheet No. 3A |
| Rate Schedules as listed below: | | |

| Applicable: | | | |
|-------------------|--------------------------|------------------|--------------|
| To: | | Rate Schedule | Sheet No. |
| All Service Areas | Metered Service | 1 | 4&5 |
| All Service Areas | Fire Protection Service | 2 | 6 |
| All Service Areas | Miscellaneous Service | 3 | 7 |
| All Service Areas | Special Provision Multi- | | 8 |
| All Service Areas | use Service Line | 4 | 9-11 |

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 November 12, 2004

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Issued by: John Sanclimenti, President
 160 Boonton Avenue
 Kinnelon, New Jersey 07405

Filed pursuant to decision of Board of Public Utilities Commissioners in Docket No.
 WR03040278, Dated: May 12, 2004

FAYSON LAKE WATER COMPANY
B.P.U. No. 3-WATER

Fifth Revised Sheet No. 2
Superceding
Fourth Revised Sheet No. 2

TERRITORY SERVED

Fayson Lake, Lynnview, Stonybrook Highlands, Round Hill, Saw Mill Estates Sections I, II and III, Crispin Woods, Summerdowne One, Forest Ridge Estates, Kayhart Drive/Hidden Acres Drive, and Raintree Court Housing Development areas of the Borough of Kinnelon, Morris County, New Jersey.

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STANDARD TERMS AND CONDITIONS

1. **RULES AND REGULATIONS** - The Rules and Regulations of the Board of Public Utilities are adopted and are in force.

2. **DROUGHT OR EMERGENCY** - In the event of drought or other emergency, upon notice, no water for use outside the home will be permitted. Failure to comply shall be reason for discontinuance of service as provided for under the provisions for "Basis of Discontinuance of Service" of the Regulations of the Board of Public Utilities, State of New Jersey. (N.J.A.C. 14:3-3A.1).

3. **CUSTOMER OF RECORD RESPONSIBLE FOR PAYMENT-** The customer of record shall be responsible for water used as is properly billed in accordance with this tariff. A customer of record shall be liable until the date such customer requests service be discontinued. A final bill will be rendered based upon actual meter reading.

4. **BUILDING CONTRACTORS** shall be required to install a meter box on the site of any building construction.

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1. EMERGENCY RESPONSES DUE TO EXTRAORDINARY DEMAND AND/OR
DIMINISHED SUPPLY.

1.1 Discontinuance of service for failure to comply with use restrictions

For compliance by the utility in good faith with any governmental order or directive, notwithstanding that such order or directive subsequently may be held to be invalid, the Company may, upon reasonable notice, as set forth in sections 2.1 and 2.3 herein, suspend, curtail, or discontinue service pursuant to N.J.S.A. 48:2-23, N.J.S.A. 48:2-24, and N.J.A.C. 14:3-3A.1 for any of the following acts or omissions on the part of the customers.

(1) Connecting or operating any piping or other facility, including but not limited to, lawn sprinkling on the customer's premises in such a manner as to adversely affect the safety or adequacy of service provided to other customers present or prospective;
or

(2) Continuing waste of water by customers after notice from the utility through improper or imperfect pipes, fixtures, or failure to comply with restrictions; or

(3) Failure to comply with the standard terms and conditions contained in this tariff or failure to comply with any

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state law, or the rules, regulations, orders or restrictions of any governmental authority having jurisdiction.

1.2 Water service shall be restored when the conditions under which such service was discontinued, as specified above, are corrected and upon the payment of the SPECIAL RESTORATION OF SERVICE CHARGE of \$100.00 for each violation.

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2.1 The Company will endeavor to provide a regular and uninterrupted supply of water through its facilities. However, if because of emergencies beyond the control of the company, including governmental mandate, service is interrupted, irregular, defective or fails, the Company will not be liable for damage or inconvenience resulting therefrom. In the event of an extraordinary demand and/or diminished supply, the company may restrict the use of water whenever the public welfare may require it and, if necessary, may shut off the water in its mains and pipes. In such cases the company shall advise its customers by placing a prominent advertisement detailing the conditions and restrictions in a newspaper of general circulation in the utility service area.

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The notice will state the purpose and probable duration of the restriction or discontinuance. Failure to provide regular and uninterrupted service due to breakdowns is covered under other sections of this tariff.

2.2 The Company may restrict water service during certain periods, where the Company advises the Board of Public Utilities, in order to protect the public water supply, or otherwise to comply with any regulations, orders or decrees issued by the Governor of New Jersey or the Department of Environmental Protection pursuant to the Water Supply Management Act. Such interruptions or restrictions shall be reported to the Department of Environmental Protection and the Board by each utility by the speediest means of communications available, followed by a detailed written report, pursuant to the provisions of N.J.A.C. 14:3-3.7. Thereafter the utility shall provide weekly reports for the duration of the emergency.

2.3 When the supply of water to individual customers is to be shut off or curtailed for failure to comply with emergency water restrictions imposed because of extraordinary demand or diminished

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supply, the company shall advise its customers by placing a doortag on the front door of the home of the individual(s) in violation of the restrictions, at least twenty-four (24) hours prior to discontinuance or curtailment, or by giving another form of notice acceptable to the Board. The company will advise business and commercial customers, in writing, by mailing a notice to the customers' billing address. In the case of doortags, they shall be sequentially numbered and include the date, time and nature of the violation and the procedure for restoration of service. All such notices shall be accounted for by the utility.

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RATE SCHEDULE NO. 1

Metered Services

Applicable to Use of Service For:

All residential and commercial service through the entire territory served, including service to building contractors.

Character of Service: "Continuous"

Rate:

* Quarterly charge per thousand gallons consumed in addition to the minimum charge listed below - \$ 12.08

Minimum Charge:

Quarterly Facilities for General Metered Services shall be based upon the size of the meter and shall be as follows:

| | |
|------------|-----------|
| 5/8" - - | \$ 50.24 |
| 1" - - | \$ 125.62 |
| 1-1/2" - - | \$ 224.38 |
| 2" - - | \$ 401.93 |

Determination of Demand:

Billing shall include the consumption and the facilities charges for each billing period.

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* The State of New Jersey enacted Ch. 443 of the Laws of New Jersey 1983 concerning the periodic testing of public water supplies which establishes a water tax of \$0.01 per 1,000 gallons of water. This tax is reflected and included in the above rates. Filed pursuant to decision of Board of Public Utilities Commissioners in Docket No. WR88080977, Dated: April 27, 1989.

RATE SCHEDULE NO. 1 (CONT'D)

Terms of Payment:

All bills for services furnished under this schedule are to be rendered quarterly in arrears and such bills are due and payable in full fifteen (15) days from the postmark of the bill.

Special Provision:

Certified residential health care facilities and rooming and boarding homes which are required to install private fire sprinkler systems pursuant to P.L. 1971, c. 136 (N.J.S.A. 26:2H-1, et. seq.) and P.L. 1979, c. 496 (N.J.S.A. 55: 13B-1, et. seq.) and regulations promulgated under these two statues, shall be exempt from payment of private fire protection service charges. Such exemption shall not be granted until the applicant has submitted to the company and the company has reviewed and approved evidence that the applicant is a licensed residential health care facility or a rooming and boarding house and has been required to install a private fire sprinkler system pursuant to the above statutes and regulations.

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FAYSON LAKE WATER COMPANY
B.P.U. No. 3 -WATER

Eighth Revised Sheet No. 6
Superceding
Seventh Revised Sheet No. 6

RATE SCHEDULE NO. 2
Fire Protection Service

Rate:

| | |
|--|-----------|
| Charge for Fire Hydrants - Rate per hydrant per Quarter | \$ 233.76 |
|--|-----------|

Terms of Payment:

Net cash due upon rendering of invoice

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RATE SCHEDULE NO. 3
Miscellaneous

Applicable to Use of Service for:

Resumption of Service, Replacement of Meter from Freezing, Hook-up Fee, and Call Out Charge after normal business hours, holidays and weekends.

Rate:

"Turn On" charge for resumption of service after it has been discontinued at the request of the customer \$ 40.00

"Turn On" charge for resumption of service after it has been discontinued for non-payment of bills \$ 40.00

Replacement of damaged meter do to freezing. \$Cost of meter by manufactory

Fee for new hook-up service \$2,410.80
(On each twelve (12) month anniversary of November 12, 2004
This fee will increase by \$50.96)

"Call Out" charge for being called by customer before or after normal business hours, or on holidays or weekends due to customer's failure to comply with the terms and conditions of this Tariff \$65.00 per hour.

Terms of Payment:

Net cash due upon rendering of invoice

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Special Provision:

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RA TE SCHEDULE NO. 4
MUL TI-USE SERVICE LINE

APPLICABILITY

The Company will provide an option to customers, upon request and where applicable, to use a "multi-use" service line per N.J.A.C. 14:9-8.3 et. seq.

"Multi-use service" means water service that is supplied to a structure through one water line extending from the water main to the structure, and which is used inside the structure for both domestic water service and fire suppression service.

Terms and Conditions not defined specifically below for Multi-Use services shall be the same as those under the STANDARD TERMS AND CONDITIONS.

RATES

Rates applicable to multi-use service are those found in the Company's tariff Rate Schedules 1 and 3 as applicable.

TERMS OF PAYMENT

A water utility may terminate a customer's multi-use service for non-payment of a valid water bill for multi-use service, in accordance with the Board's rules governing discontinuance of service at N.J.A.C. 14:3-3A.4(j).

(Continued)

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RATE SCHEDULE NO. 4
MULTI-USE SERVICE LINE

(Continued)

CONDITIONS

By applying for multi-use service, the customer or builder certifies that:

1. The customer or builder has hydraulically calculated the demand for the customer's or builder's water system, based on the simultaneous domestic and fire sprinkler demand. The customer or builder shall make this calculation in accordance with the Uniform Construction Code; and
2. The customer or builder will ensure that the system is installed in accordance with the Uniform Construction Code at N.J.A.C. 5:23; and
3. The customer will, prior to installation of the meter, obtain a construction permit in accordance with the Uniform Construction Code from the enforcing agency having jurisdiction over the system.

GENERAL TERMS AND CONDITIONS

- 1- By applying for multi-use service, the customer agrees to be responsible for all claims, costs and liability for personal injury, death and/or property damage, resulting from the customer's individual water system, unless caused by the negligence of the water utility.
- 2- All multi-use service lines shall be metered and the meter shall be located in a meter pit or vault located outside of the Customer's structure. The meter pit or vault shall be installed at a location acceptable to the express approval of the Water Company.
- 3- If a customer requests a change in meter size associated with a multi-service meter, the customer must re-apply for service and re-certify each item addressed in this Rate Schedule.

(Continued)

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RATE SCHEDULE NO. 4
MULTI-USE SERVICE LINE
(Continued)

PROVISION OF SERVICES

By applying for multi-use service, and operating the same, the customer agrees:

1. To include a backflow prevention device(s) as defined at N.J.A.C. 7: 10-1.3, and as specified at N.J.A.C. 7: 10-10.3;
2. To be solely responsible for all costs and expenses relating to the installation, operation, maintenance, repair and replacement of the customer's water system, including the fire suppression system and backflow prevention device(s);
3. To ensure that the customer's water system complies with the applicable requirements of the Uniform Construction Code in effect at the time of system installation, including any applicable building, plumbing and fire protection sub-codes; and
4. To ensure that the customer's water system is maintained in accordance with all applicable law so as to protect against backflow, back-siphonage and contamination of the potable water system.

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